



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act, 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG No. 213/2025

PARDEEP KUMAR

Vs

BSES YAMUNA POWER LIMITED (D) KRISHNA NAGAR

ORDER SHEET

Date : 15.01.2026

Present:

1. Mr. Pradeep Kumar, Complainant
2. Mr. Manish Verma, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both parties are present and heard.

OP seeks adjournment for resolving the matter.

Fixed for further arguments on 29.01.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 013/08NKS

Complaint No. CG. No. -406/2025

SWETA SINGH
Vs
BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET


Date : 15.01.2026


Present:

1. Ms. Sweta Kumari, Complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present and heard.

Arguments Heard. Judgment Reserved.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbypl@hotmail.com

SECY/CHN 015/08NKS

Complaint No. CG. No. -198/2025

MOHD SAFI

Vs

BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date : 15.01.2026

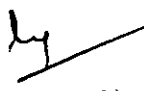
Present:


1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. Harshit Bhasin, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present and heard.

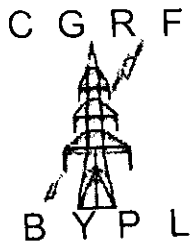
OP seeks adjournment.

Fixed for further arguments on 22.01.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 01508NKS

Complaint No. CG. No. -191/2025

JYOTI
Vs
BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date : 15.01.2026


Present:


1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present and heard.

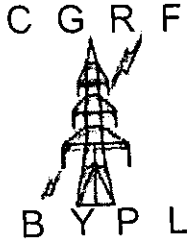
OP stated that the meter has been installed. Counsel for the complainant seeks time.

Fixed for further arguments on 29.01.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 01508NKS

Complaint No. CG. No. -237/2025

SARLA SHARMA & OTHERS
Vs
BSES YAMUNA POWER LIMITED (D) G.T. ROAD

ORDER SHEET

Date : 15.01.2026


Present:


1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Mr. Vijay Rana, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present and heard.

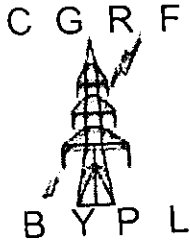
Complainant filed amended complaint. OP seeks time for replying the same.

Fixed for further arguments on 29.01.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG. No. -229/2025

KAMLA SHARMA
Vs
BSES YAMUNA POWER LIMITED (D) G.T. ROAD

ORDER SHEET


Date : 15.01.2026

Present:

1. Mr. Nitin Prashar, A.R. for the complainant
2. Mr. Manish Verma, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

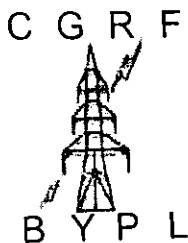
Case called out. Both the parties are present and heard.

Arguments Heard. Judgment Reserved.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG. No. -228/2025

LEELA RANI GARG
Vs
BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date : 15.01.2026


Present:

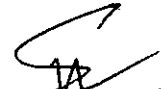
1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Manoj Gangan, Mr. Anil Shukla, Mr. Gopal Pai, Mr. Nishant, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both parties are present and heard.

OP filed additional reply, same is taken on record.

Arguments Heard. Judgment Reserved.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN/DIS/08NKS

Complaint No. CG. No. -140/2025

ANKIT KAUSHIK
Vs
BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date : 15.01.2026


Present:


1. Mr. Shanky R.S. Gupta, A.R. for the complainant
2. Mr. R.S. Bisht, Mr. Nishant, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present and heard.

Complainant is directed to file affidavit for connection in the basement should be used for godown purpose only. OP is also directed to file rules regarding fire clearance required for café.

Arguments Heard. Judgment Reserved.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG. No. -422/2025

IMRAN KHAN
Vs
BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date : 15.01.2026


Present:


1. Mr. Suraj Aggarwal, Counsel for the complainant
2. Mr. Manish Verma, Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani, On behalf of OP

Case called out. Both the parties are present and heard.

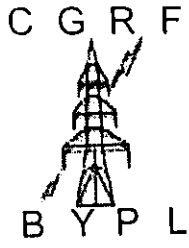
Counsel for the complainant wishes to withdraw his complaint.

Withdrawal allowed. File be consigned to Record Room.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.R. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG. No. -423/2025

GUNJAN GUPTA
Vs
BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET


Date : 15.01.2026


Present:

1. Mr. Suraj Aggarwal, Counsel for the complainant
2. Ms. Akansha Tanvi, Mr. R.S. Bisht, Mr. Nishant, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

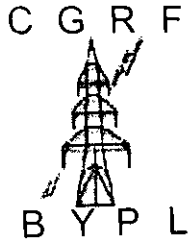
Case called out. Both parties are present and heard.

Arguments Heard. Judgment Reserved.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG. No. -322/2025

RAKESH KUMAR
Vs
BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date : 15.01.2026

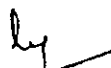
Present:


1. Mr. Suraj Aggarwal, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Manoj Gangan, Mr. Anil Shukla, Mr. Gopal Pai, Mr. Nishant, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both parties are present and heard.

OP filed additional reply, same is taken on record. Counsel for the complainant also filed Ombudsman order's copy.

Arguments Heard. Judgment Reserved.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG. No. -247/2025

SUMAN RATHI
Vs
BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date : 15.01.2026

Present:

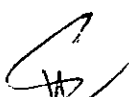
1. Mr. Neeraj Sharma, A.R for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both parties are present and heard.

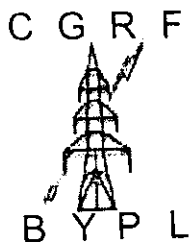
OP seeks time for site inspection to ascertain the building which is sealed by MCD.

Fixed for further arguments on 29.01.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 01508NKS

Complaint No. CG. No. -137/2025

FARAH NAAZ

Vs

BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date : 15.01.2026


Present:

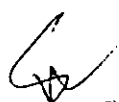
1. None present on behalf of the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. None present on behalf of the complainant. OP is present.

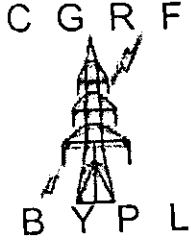
Another opportunity is given to the complainant to appear before the Forum.

Fixed for further arguments on 29.01.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 01508NKS

Complaint No. CG-419/2025

POONAM
Vs
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 15.01.2026

Present:


1. Mr. S. Prasad, counsel for the complainant along with complainant
2. Mr. Harshit Bhasin, Mr. R.S. Bisht, Mr. Jaswant, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present and heard.

OP is directed to file the current status of the pending dues demanded from the complainant against CA no. 153269666 along with payments made by the complainant. Meanwhile the domestic connection of the complainant should not be disconnected.

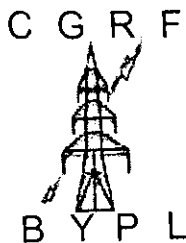
The complainant is also directed to file the receipts of the payments made by her.

Fixed for further arguments on 03.02.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbypl@hotmail.com

SECY/CHN 015-08NKS

Complaint No. C.G.No. 259/2025

MAHESH KUMAR JOSIA

Vs

BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 15.01.2026


Present:

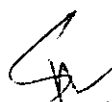
1. Mr. I U H Siddiqi, Counsel for the Complainant
2. Mr. Harshit Bhasin, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both parties are present and heard.

Counsel for the complainant seeks adjournment.

Fixed for further arguments on 22.01.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 01508NKS

Complaint No. CG No. 108/2025

MOHD SUHAIL
Vs
BSES YAMUNA POWER LIMITED (D) KARKARDOOMA

ORDER SHEET

Date : 15.01.2026


Present:

1. None present on behalf of the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. None present on behalf of the complainant. OP is present and heard.

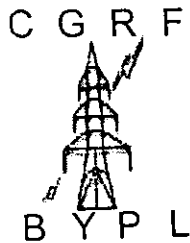
Counsel for the complainant through mail seeks adjournment. Another opportunity is given to the complainant to appear before the Forum.

Fixed for further arguments on 29.01.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.R. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN/01508NKS

Complaint No. CG-417/2025

SHALINI GARG
Vs
BSES YAMUNA POWER LIMITED (D) PATEL NAGAR

ORDER SHEET

Date: 15.01.2026


Present:

1. Mr. Suraj Aggarwal, Counsel for the complainant
2. Mr. Sanjay Kumar. Mr. R.S. Bisht, Ms. Chaavi Rani & Mr. Akshat Aggarwal,
On behalf of OP

Case called out. Both parties are present and heard.

Counsel for the complainant filed additional documents, same are taken on record.

Arguments Heard. Judgment Reserved.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. C.G. No. 305/2025

KIRAN DAWAR
Vs
BSES YAMUNA POWER LIMITED (D) SHANKAR ROAD

ORDER SHEET

Date : 15.01.2026


Present:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present and heard.

Counsel for the complainant seeks adjournment.

Fixed for further arguments on 29.01.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbyp1@hotmail.com
SECY/CHN 01508NKS

Complaint No. CG-293/2025

AURANGZEB
Vs
BSES YAMUNA POWER LIMITED (D) SHANKAR ROAD

ORDER SHEET

Date : 15.01.2026

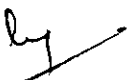
Present:

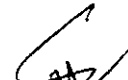
1. Mr. I U H Siddiqi, Counsel for the complainant.
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present and heard.

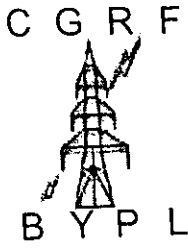
OP seeks adjournment.

Fixed for further arguments on 29.01.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG- 206/2025

NINIT KUMAR SAIN & SUMIT
Vs
BSES YAMUNA POWER LIMITED (D) PAHAR GANJ

ORDER SHEET

Date : 15.01.2026


Present:

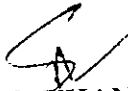
1. Mr. I U H Siddiqi, Counsel for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present and heard.

Complainant filed withdrawal cum satisfaction letter, stating that his grievance has been resolved and he is satisfied with the action taken by OP.

Since the grievance of the complainant has been resolved upto his satisfaction, the case is closed as above. File be consigned to Record Room.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG No. 425/2025

SHYAM LAL

Vs

BSES YAMUNA POWER LIMITED (D) PAHAR GANJ

ORDER SHEET

Date : 15.01.2026


Present:

1. Mr. Nishikant Ray, Counsel for the complainant
2. Mr. Harshit Bhasin, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. Both the parties are present and heard.

Both the parties are directed to conduct joint site visit on 21.01.2026 at 3.30 PM.

Fixed for further arguments on 27.01.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN/015/08NKS

Complaint No. CG-424/2025

MOHD SUHAIL
Vs
BSES YAMUNA POWER LIMITED (D) CHANDNI CHOWK

ORDER SHEET

Date : 15.01.2026

Present:


1. Mr. Nishikant Ray, Counsel for the complainant
2. Mr. Sanjay Kumar, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal,
On behalf of OP

Case called out. Both the parties are present and heard.

Both the parties are directed to conduct joint site visit on 21.01.2026 at 3.00 PM to ascertain whether premises no 894, 895 and 896 are separate or combined properties.

Fixed for further arguments on 27.01.2026.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 20
Sub-Station Building BSES (YPL) Regd. Office Karkardoor
Shahdara, Delhi-1101
Phone: 80109397
E-mail: cgrfbypl@hotmail.c
Website: www.cgrfbypl.c

Complaint No.CG-470/2025

RASHMI RANI

Vs

BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date: 15.01.2026

Present:

1. Mr. Vinod Kumar, Counsel for the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL.

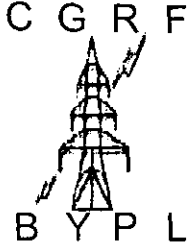
Case called out. Both the parties are present.

OP filed their reply, same is taken on record.

Copy of the reply supplied to the Counsel of the complainant. Counsel for the Complainant is asked for filing rejoinder, if any.

Fixed for filing rejoinder on 27.01.2026.


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2010)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110102
Phone: 8010939760
E-mail: cgrfbypl@hotmail.com
Website: www.cgrfbypl.com

Complaint No.CG-09/2026

SAT PAL

Vs

BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date: 15.01.2026


Present:

1. None present on behalf of the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. None present on behalf of the Complainant. O.P is present.

OP seeks more time for filing their reply.

Fixed for filing reply on 22.01.2026.


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 201
Sub-Station Building BSES (YPL) Regd. Office Karkardoom
Shahdara, Delhi-11010
Phone: 801093976
E-mail: cgrfbypl@hotmail.co
Website: www.cgrfbypl.co

Complaint No.CG-08/2026

MADHU BALA

Vs

BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date: 15.01.2026

Present:

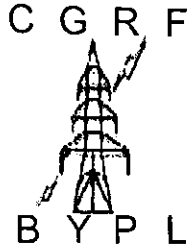
1. None present of behalf of the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. None present on behalf of the complainant. OP is Present.

OP seeks more time for filing their reply.

Fixed for filing reply on 22.01.2026.


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2010)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma
Shahdara, Delhi-110102
Phone: 8010939761
E-mail: cgrfbypl@hotmail.com
Website: www.cgrfbypl.com

Complaint No.CG-07/2026

SUNIL KUMAR

Vs

BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date: 15.01.2026


Present:

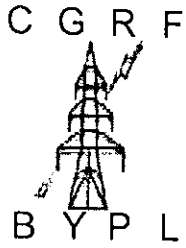
1. Mr. Neeraj Sharma, AR for the complainant.
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. Both the parties are present and heard.

OP seeks more time for filing their reply.

Fixed for filing reply on 22.01.2026.


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act, 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN/015/08NKS

Complaint No. CG-385/2025

LEKH RAJ MOHAN

Vs

BSES YAMUNA POWER LIMITED (D) CHANDANI CHOWK

ORDER SHEET

Date: 15.01.2026

Present:

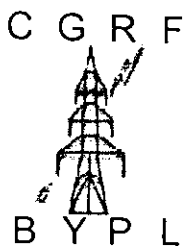
1. None present on behalf of the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

For the last four consecutive hearings, none is present on behalf of the complainant. It seems that the complainant is no longer interested in pursuing his matter before the Forum.

In view of above, case is dismissed as default. File be consigned to Record Room.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 01508NKS

Complaint No. CG-411/2025

SHAHNAWAZ QURESHI

Vs

BSES YAMUNA POWER LIMITED (D) DARIYAGANJ

ORDER SHEET

Date: 15.01.2026

Present:

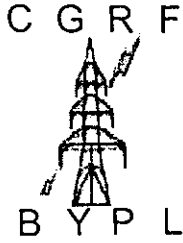
1. Mr. Imran Ul Haq Siddiqi, Counsel for the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. Both the parties are present and heard.

Counsel for the complainant seeks more time for filing rejoinder.

On the request of the counsel for the complainant the case is fixed for filing rejoinders on 22.01.2026.


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 01508NKS

Complaint No. CG-347/2025

FAIZA

Vs

BSES YAMUNA POWER LIMITED (D) DARIYAGANJ

ORDER SHEET

Date: 15.01.2026

Present:

1. None present on behalf of the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

For the last four consecutive hearings, none is present on behalf of the complainant. It seems that the complainant is no longer interested in pursuing his matter before the Forum.

In view of above, case is dismissed as default. File be consigned to Record Room.


SECRETARY/REGISTRAR

C G R F



B Y P L

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbypl@hotmail.com

SECY/CHN 015/08NKS

Complaint No. CG-358/2025

MOHD SAQIB

Vs

BSES YAMUNA POWER LIMITED (D) DARIYAGANJ

ORDER SHEET

Date: 15.01.2026

Present:

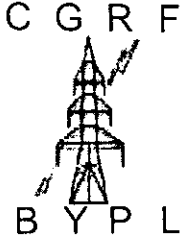
1. None present on behalf of the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

For the last four consecutive hearings, none is present on behalf of the complainant. It seems that the complainant is no longer interested in pursuing his matter before the Forum.

In view of above, case is dismissed as default. File be consigned to Record Room.


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 01508NKS

Complaint No. CG-408/2025

ANJUM ANSARI

Vs

BSES YAMUNA POWER LIMITED (D) PAHARGANJ

ORDER SHEET

Date: 15.01.2026

Present:

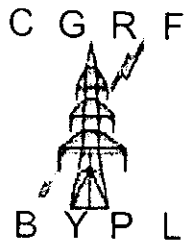
1. Mr. Imran Ul Haq Siddiqi, Counsel for the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. Both the parties are present and heard.

Counsel for the complainant filed rejoinder, same is taken on record.

Fixed for arguments on 03.02.2026


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma, Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN/015/08NKS

Complaint No. CG-405/2025

POOJA MITTAL

Vs

BSES YAMUNA POWER LIMITED (D) KRISHNA NAGAR

ORDER SHEET

Date: 15.01.2026

Present:

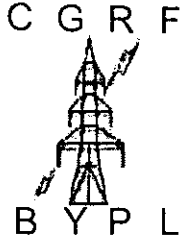
1. None present on behalf of the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

For the last four consecutive hearings, none is present on behalf of the complainant. It seems that the complainant is no longer interested in pursuing his matter before the Forum.

In view of above, case is dismissed as default. File be consigned to Record Room.


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG-414/2025

TARUN BABBAR

Vs

BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date: 15.01.2026

Present:

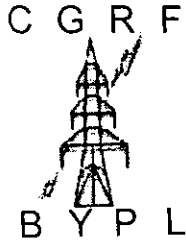
1. Mr. Imran Ul Haq Siddiqi, Counsel for the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal, Ms. Chhavi Rani & Ms. Akansha Tanvi on behalf of BYPL.

Case called out. Both the parties are present and heard.

Counsel for the complainant seeks more time for filing rejoinder.

On the request of the counsel for the complainant the case is fixed for filing rejoinders on 22.01.2026.


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 01508NKS

Complaint No. CG-441/2025

VEENA

Vs

BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date: 15.01.2026

Present:

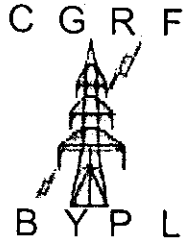
1. None present on behalf of the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

Another opportunity is given to complainant for filing rejoinder, if any.

Fixed for filing rejoinder on 22.01.2026.


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN/015/08NKS

Complaint No. CG-390/2025

ROBIN SINGH

Vs

BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR

ORDER SHEET

Date: 15.01.2026

Present:

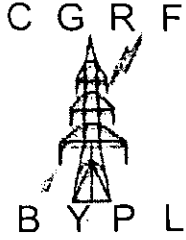
1. Mr. Robin Singh, Counsel for the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. Both the parties are present and heard.

Counsel for the complainant filed rejoinder, same is taken on record.

Fixed for arguments on 05.02.2026


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG-393/2025

MOHAN SINGH

Vs

BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR

ORDER SHEET

Date: 15.01.2026

Present:

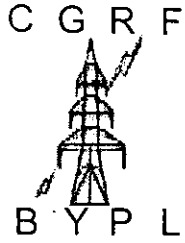
1. Mr. Robin Singh, Counsel for the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. Both the parties are present and heard.

Counsel for the complainant filed rejoinder, same is taken on record.

Fixed for arguments on 05.02.2026


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN/01508NKS

Complaint No. CG-392/2025

MOHAN SINGH

Vs

BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR

ORDER SHEET

Date: 15.01.2026

Present:

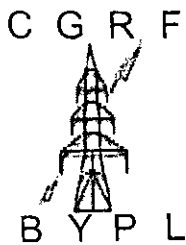
1. Mr. Robin Singh, Counsel for the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. Both the parties are present and heard.

Counsel for the complainant filed rejoinder, same is taken on record.

Fixed for arguments on 05.02.2026


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN/01/08NKS

Complaint No. CG-391/2025

ROBIN SINGH

Vs

BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR
ORDER SHEET

Date: 15.01.2026


Present:

1. Mr. Robin Singh, Counsel for the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. Both the parties are present and heard.

Counsel for the complainant filed rejoinder, same is taken on record.

Fixed for arguments on 05.02.2026


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 01508NKS

Complaint No. CG-394/2025

HARDEEP SINGH

Vs

BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR

ORDER SHEET

Date: 15.01.2026


Present:

1. Mr. Robin Singh, Counsel for the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. Both the parties are present and heard.

Counsel for the complainant filed rejoinder, same is taken on record.

Fixed for arguments on 05.02.2026


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN/01508NKS

Complaint No. CG-395/2025

HARDEEP SINGH

Vs

BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR

ORDER SHEET

Date: 15.01.2026


Present:

1. Mr. Robin Singh, Counsel for the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

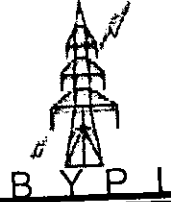
Case called out. Both the parties are present and heard.

Counsel for the complainant filed rejoinder, same is taken on record.

Fixed for arguments on 05.02.2026


SECRETARY/REGISTRAR

C G R F



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbypl@hotmail.com

SECY/CHN/015/08NKS

Complaint No. CG-430/2025

ARUN KUMAR

Vs

BSES YAMUNA POWER LIMITED (D) KARWAL NAGAR

ORDER SHEET

Date: 15.01.2026


Present:

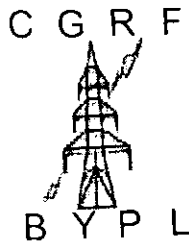
1. None present on behalf of the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

Another opportunity is given to Counsel for the complainant for filing rejoinder, if any.

Fixed for filing rejoinder on 22.01.2026.


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG-410/2025

HEMANT KUMAR

Vs

BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date: 15.01.2026

Present:

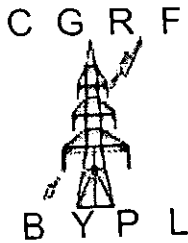
1. Mr. Imran Ul Haq Siddiqi, Counsel for the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal, Ms. Chhavi Rani & Ms. Akansha Tanvi on behalf of BYPL.

Case called out. Both the parties are present and heard.

Last opportunity is given to complainant for filing rejoinder, if any.

Fixed for filing rejoinder on 22.01.2026.


SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG-402/2025

TUSHAR AGARWAL

Vs

BSES YAMUNA POWER LIMITED (D) KARKARDOOMA

ORDER SHEET

Date: 15.01.2026

Present:

1. None present on behalf of the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal, Ms. Chhavi Rani & Ms. Akansha Tanvi on behalf of BYPL.

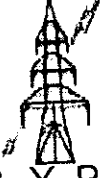
Case called out. None present on behalf of the complainant. O.P is present.

For the last four consecutive hearings, none is present on behalf of the complainant. It seems that the complainant is no longer interested in pursuing his matter before the Forum.

In view of above, case is dismissed as default. File be consigned to Record Room.


SECRETARY/REGISTRAR

C G R F



B Y P L

**Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED**

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

Complaint No. CG-468/2025

NAZEEM

Vs

BSES YAMUNA POWER LIMITED (D) KARWAL NAGAR

ORDER SHEET

Date: 15.01.2026


Present:

1. None present on behalf of the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

This case is already registered under C.G No. 69/2025.

In view of above, case is dismissed as default. File be consigned to Record Room.


SECRETARY/REGISTRAR